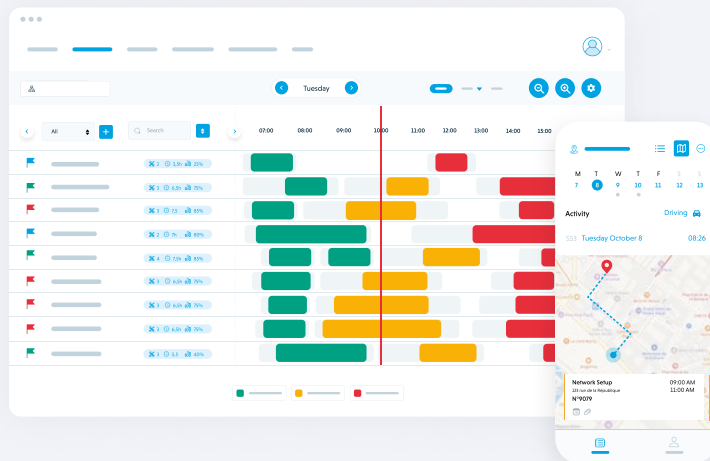




## Empower your field technicians.

Simplify your technicians' daily activities with Praxedo's Field Service Management software.

### Manage service calls and maintenance tasks from A to Z



Over 1500 loyal customers • 65,000 daily users • 150,000 work orders per day • 19 years of experience



#### Up to 50% more productivity

- Optimisation of technician routes and maximisation of their workloads
- Visibility into field activities in real time
- Access to real-time insights for better decision-making

Save time  
Improve tracking of working hours



#### Greatly improve responsiveness

- Modify technician schedules in real time and quickly adapt to operating constraints
- Service reports entered through smartphones/tablets
- Instantaneous data exchange between the office and the field.

Streamlined operations  
Management made easy



#### Customer satisfaction improvement

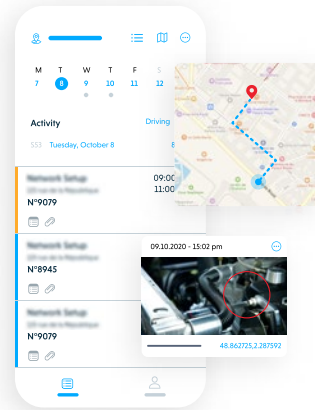
- Respect of customer appointments
- Update customers instantaneously during the service process
- Monitor and enforce Service Level Agreement (SLA)

Improvement of customer retention  
Strengthen their trust

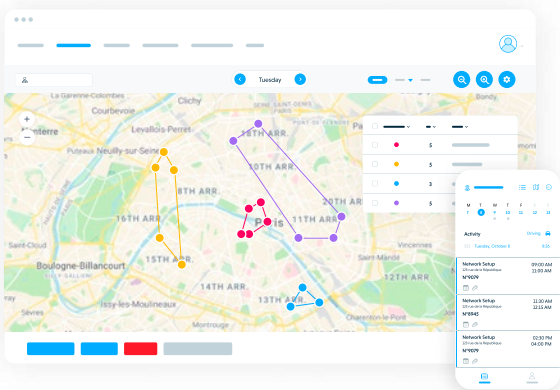
# Praxedo: 2 interconnected modules

## A mobile app for field workforce

- Viewing work orders 📱🍏
- Real-time schedule updates
- Accessibility of the schedule on the map
- Richness of the forms including photos, signature, check boxes, drop down menus, etc.
- Track consumables and items (products, billable hours)
- Remote collaboration and document sharing
- Self-scheduling of jobs nearby
- Offline mode



## Web application for managers at the office



- Intelligent dispatch of resources based on specific work parameters: technician skill sets, distance, availability
- Automatic and intelligent planning with the map
- Optimisation of routes and geolocation of technicians
- Scheduling of recurring tasks (service, maintenance)
- Capture times per work order
- Customised business indicators
- Customer portal



100% cloud-based: Web and mobile technologies, periodic application updates



Custom configuration according to your business processes



Easy integration to existing third-party systems

ENGIE

LOXAM

They place their trust in us

CANAL+

SAPIAN

orange

SPIE

HomeServe

envea

STORK  
A Fluor Company

Haulotte



Request a demo

Contact us

Toll free: +44 7723 559060 // [contact@praxedo.com](mailto:contact@praxedo.com)  
[praxedo.co.uk](http://praxedo.co.uk)